

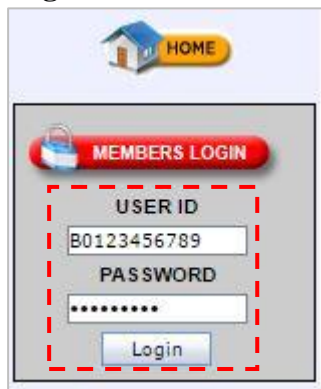
Self-Reset E-Mail Password

1. **Login to UTeM Portal:** <http://portal.utem.edu.my/iclm/>



***If you forgot password SMP, please call helpdesk PPPK (Pusat Perkhidmatan Pengetahuan Dan Komunikasi) at 06-3316328.**

2. **Insert matric number** student and password. Example : B0123456789 and the **click button Login**



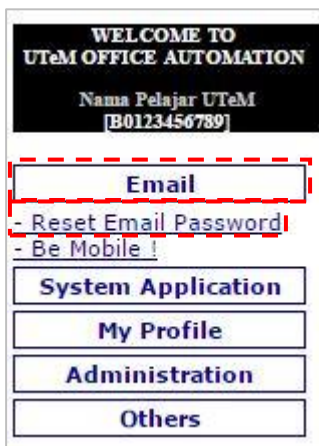
3. **Click System To Use**



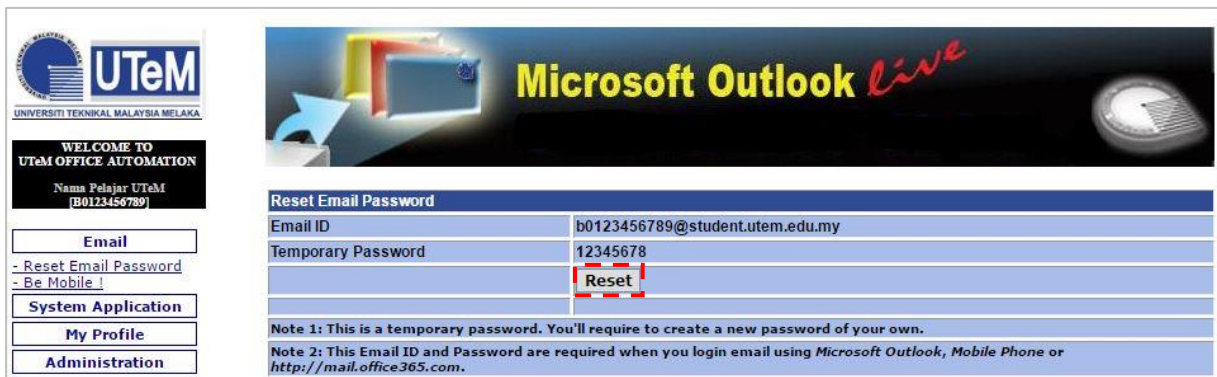
4. Click **OAS/eMail** icon



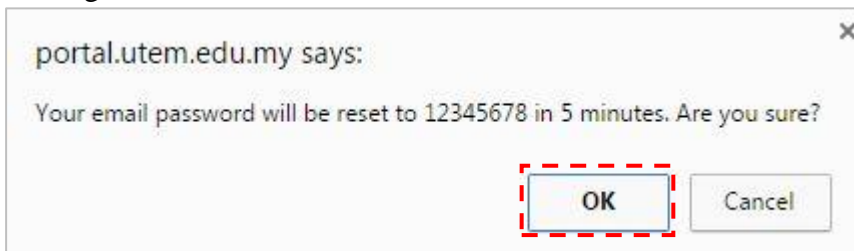
5. Click **Email** and then **reset Email Password**.



6. Click **button Reset**



7. Message confirmations.

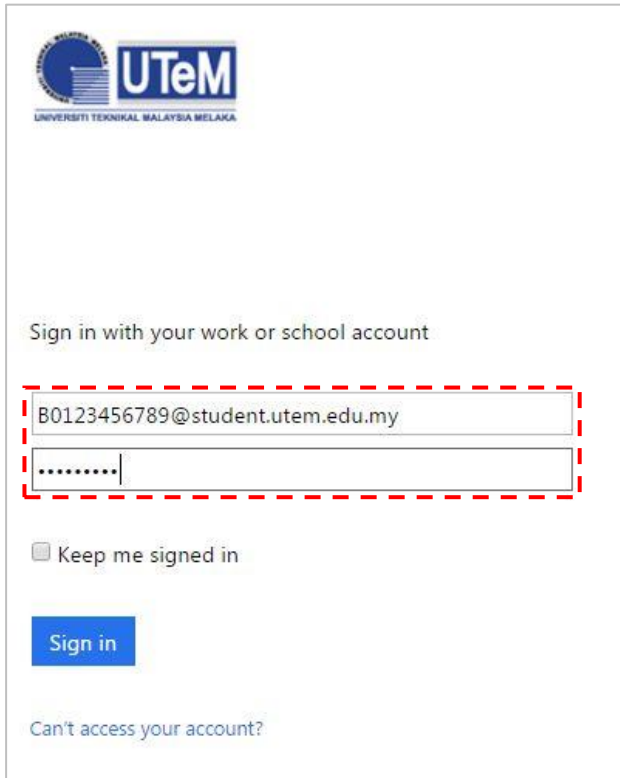


8. Message Successful.

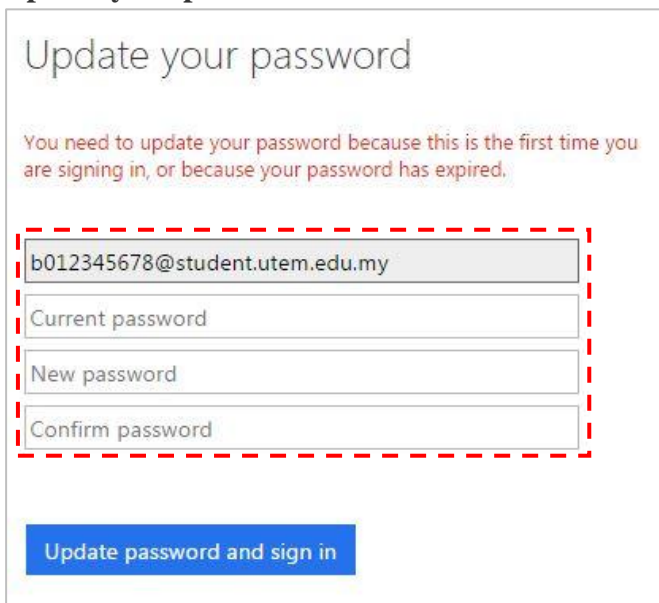


9. After 5 minute, please log back in

<https://login.microsoftonline.com/?whr=utem.edu.my> with **matricno@student.utem.edu.my** and reset the password: **12345678**



10. Update your password



11. Login ULearn again at <http://ulearn.utem.edu.my/auth/oidc/>

